

From: vpmigliore [mailto:pmigliore@metrocast.net]
Sent: Monday, August 17, 2015 9:12 AM
To: Rohnstock, Bob
Cc: Noonan, Amanda; Stachow, Leszek
Subject: OPEN Matter discussed at July 1st Meeting held at PUC
Importance: High

REF: PUC 2015-04141

RE:

OPEN Matter discussed at July 1st Meeting held at PUC
198 Whittemore Point Rd So
Bridgewater, NH 03222

After waiting six weeks more with some additional patience on my part, and following receipt of the 2nd DISCONNECT notice (improperly received a 2nd time) from Eversource on the subject Loan Account for the matter at 198 Whittemore Point Rd So and brought to the attention of the PUC, I received a final bill notice on Friday, August 14, 2015. Said final bill notice from Eversource shows that the entire open balance of \$1,801.98 is now considered due on receipt. **Timing is now of the essence in this matter.**

As you know from our meeting of July 1st at the PUC, my position is that these public funds are not being properly administered under the tutelage of Eversource and as a result of poor administration, I allege to have been defrauded and Eversource's subcontract inspector failed to uncover this by not completing their inspection services as part of the program's process, and for which public funds were used to allow for such inspection. I did not receive the full services originally specified and discovered as a result of a house fire months later and therefore seek compensation in the amount of the balance due as compensation at this point. Two improperly received Disconnect Notices are but a minor example of the administrative frivolity with which they seem to treat this matter.

I request that the Public Utility Commission formally intervene through a hearing process before the commission. I strongly believe it is in the public's interest to understand what happened here and to consider the need for stronger administrative procedure to preclude the possible abuse of a program intended to benefit, and funded by the public. Some changes are definitely needed procedurally, and based on what happened to me merits the possibility of investigating the actual performance of prior engagements by Eversource subcontractors.

A prompt response procedurally is appreciated here, and coordinated with some cooperation from Eversource re: their collection threats in an attempt to get me to drop the matter; it was my withholding of monthly payments that garnered cooperation to look more closely at how I have been victimized by a lack of control on this program. Please advise.

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